Curriculum Vitae

Katherine S. Dabbour

Oviatt Library

California State University

18111 Nordhoff Street

Northridge, CA 91330-8327

Phone: 818-677-4706 Fax: 818-677-4136

kathy.dabbour@csun.edu

http://library.csun.edu/kdabbour/

###### Education

# University of California, Los Angeles

Graduate School of Library and Information Science,

MLS: June 1987.

Thesis Title: *The Quest for Historical Business Records: The Case of the NY & Erie Railroad Co. Organization Chart, ca. 1855*

# California State University, Northridge

Department of Speech Communication, Specialization: Public Relations; Minor: Applied Linguistics,

BA: January 1984.

###### Experience

***June 2001* Librarian**

***to present*****Research, Instruction and Outreach Services Dept., CSUN**

Promoted to Associate Librarian, 2005; achieved tenure in 2006, and promoted to full librarian, 2011. Provide general reference assistance in person, via email, text, and chat services. Reference and instruction specialist and bibliographer for Communication Studies, Journalism, Mass Communication, and Government Documents. Coordinator of Library Assessment and member of the Academic Assessment Liaison’s Committee, 2001 to 2012. Served as Acting Chair, Reference & Instructional Services Dept., March to December 2010. Author and Project Director for the Library’s $1.6 million, U.S. Department of Education Title V, Developing Hispanic-Serving Institutions (HSI) program grant, 2002-2008. Previously served as subject specialist for law, California documents, San Fernando Valley research, and French and Greek languages and literatures. Served on the business and economics library instruction team, 2001-2002.

## Feb. 2000 Assistant Librarian(part-time lecturer)

## to May 2001 Reference & Instructional Services Department, CSUN.

Provided approximately 20 hours per week of reference desk assistance and participated in planning for freshmen seminars. Created instructional Web pages:

## Sept. 1994 Reference Librarian

*to Jan. 2000* Reference Division, Biomedical Library, UCLA.

Promoted to full librarian 1998. Coordinated library instruction, which included instructional design, scheduling, assessment, publicity, and training. Provided reference assistance in life and health sciences and psychology, including mediated searches of specialized databases. Delivered course-integrated instruction, consultations, and end-user drop-in classes. Provided guest lectures on various topics for the UCLA Dept. of Library and Information Studies 222: Health Sciences Librarianship course. Served on the UCLA Libraries’ Instructional Services Advisory Committee and the Orion2 Training Committee.

*May 1991* Senior Assistant Librarian(tenure-track)

*to July 1994* Reference Department, CSU San Bernardino.

Provided reference desk assistance and library instruction in all liberal arts subject areas. Served as Database Coordinator, which included creating training manuals and/or brief guides for searching all of the Library’s end-user databases, overseeing the mediated search service, planning for electronic classrooms, and Local Area Network implementation. Designed active learning instruction program for required lower division biology course and experimental freshman “success” seminar.

*July 1987* Assistant Librarian(full-time lecturer)

*to May 1991* Reference Department, CSUN.

Supervised Periodical Reading Room and Information Desk. Provided reference desk assistance, more than half of the time at the science reference desk (South Library). Instructed a variety of lower-division classes. Initiated and produced instructional handouts for general distribution at service points and in library instruction sessions. Lead staff/librarian training sessions on the online public catalog and “Vu-Text” search service. Assisted in the design of CD-ROM end-user training classes.

#### Professional Activities

### Publications:

**Dabbour, K.S. & Ballard, J.D. "Information literacy and US Latino college students: a cross-cultural analysis,” *New Library World* 112 (No. 7/8 2011):347 – 364. (Included in the ALA Library Instruction Round Table’s (LIRT) “Top Twenty Library Instruction Articles of 2011.”)**

Dabbour, K.S. “The HSI Grant Project at California State University Northridge: A Case Study,” in Bell, G.S., ed., *Gathering at the Waters Embracing our Spirits, Telling Our Stories: Proceedings of the First National Joint Conference of Librarians of Color,* Dallas, TX, October 11-15, 2006, Lancaster, PA: NxtBook Media, 2008, page: 322A. <http://www.nxtbook.com/nxtbooks/hall-erickson/jclc_2006conf/>

Lampert, L.D. & Dabbour, K.S. “Librarian Perspectives on Teaching MetaSearch and Federated Search Technologies,” in *Federated Search: Solution or Setback for Online Library Services,* edited by Christopher N. Cox. Binghamton, NY: Haworth Press, 2008.

Lampert, L.D. & Dabbour, K.S. “Librarian Perspectives on Teaching MetaSearch and Federated Search Technologies,” *Internet Reference Services Quarterly* 12 (No. 3/4 2007):253-278.

Somerville, M.M., Lampert, L.D., Dabbour, K.S., Harlan, S. & Schader, B. “Large Scale Assessment (LSA) of Information and Communication Technology (ICT) Literacy: Two Case Studies on the ETS Beta Implementation*,” Reference Services Review* 35 (January 2007):8-20.

Wakimoto, J.C., Walker, D.S. & Dabbour, K.S. “The Myths and Realities of SFX in Academic Libraries,” *Journal of Academic Librarianship* 32 (March 2006):127-136.

Solis, J. & Dabbour, K.S. “Latino Students and Libraries: A U.S. Federal Grant Project Report,” *New Library World* 107 (January/February 2006):48-56.

Lampert, L.D., Dabbour, K.S. & Solis, J. “When it’s all Greek: The Importance of Collaborative Information Literacy Outreach Programming to Greek Student Organizations,” *Research Strategies* 20 (2007):300-310.

“CSU Northridge’s $1.6 Million HSI Grant,” *CARL Newsletter* 26 (September 2003):5-6.

“Learning to Make a Difference: Coverage from ACRL’s 11th National Conference, Part 1: Research and Assessment,” *College & Research Libraries News* 64 (June 2003):375.

Dabbour, K. Dunnigan, M. & Howard, P., “The Past as Future: Issues in Native American Law: Selected Bibliography, Speaker: Nancy Carol Carter.” In *Meeting the Future: Dynamic Law Librarianship in the 21st Century: A Bibliography*. Prepared for the 2003 Joint California Institute, Sponsored by NOCALL, SANDALL, and SCALL, Held in San Luis Obispo, CA, March 2003, edited by Shelley Blackman and Shannon S. Burchard, 21-45.

“Breakout Session II: Program Review, Learning Assessment, and Libraries: New Standards and Expectations,” *CARL Newsletter* 25 (June 2002):16-17.

“Breakout Session I: The Changing Consortial Landscape: California and the National/International Scene,” *CARL Newsletter* 25 (June 2002):11-12.

*Biomed Update,* (Founder and editor of email newsletter for primary clientele and UCLA Biomedical Library staff), 1999.

“Applying Active Learning Methods to the Design of Library Instruction for a Freshman Orientation Course.” *College and Research Libraries* 58 (July 1997):299-308.

“CARL-South Program: “You Want Me to Do What???: Information Competencies for Librarians,” *CARL Newsletter* 20 (December 1997):21–23.

“Exploring the Impact of Technology on Library Instruction and Public Services: Report of a Brainstorming,” *CCLI Newsletter* 17 (April 1997):2.

“Red Sage Full-Text Science and Medical Journals Go Online,” *UCLA Library News for Faculty* 11 (April 1996):1–2.

“Teaching the Internet: CCLI-South’s Spring Program,” *CCLI Newsletter* 15 (January 1995):1–2.

Strober, K. and Bobp, M. E., “Electronic Resources Available at the Pfau Library and Beyond,” *CSUSB Currents* (November 1991):2-3.

*Geac Update* (Founder and editor of CSUN Library staff newsletter), 1989-1991.

*Valley Business and Economic News Index*, (Indexer), 1987-1991.

##### *Sabbatical:*

##### Researched best practices for library assessment and shared findings on a publicly available webiste, Library Assessment Tips and Techniques: <http://library.csun.edu/Guides/LibraryAssessmentTips>, Spring, 2012.

##### *Professional Organization Activities:*

**Online Resources in Communication Studies Committee, Education & Behavioral Sciences Section (EBSS), Association of College and Research Libraries (ACRL), 2013 – present.**

**Communication Studies Committee, Education & Behavioral Sciences Section (EBSS), Association of College and Research Libraries (ACRL), 2005 - 2012.**

**Online Learning Research Committee, Education & Behavioral Sciences Section (EBSS), Association of College and Research Libraries (ACRL), 2009 to 2011.**

Bylaws Committee, Association of College and Research Libraries (ACRL), 2004 - 2007.

Secretary, California Academic and Research Libraries Discussion Interest Group (CARLDIG), California Academic and Research Libraries (CARL), 2003-2005.

Steering Committee Member, California Academic and Research Libraries Discussion Interest Group (CARLDIG), California Academic and Research Libraries (CARL), 2003 – present.

Sponsorship Committee, Association of College and Research Libraries (ACRL) Institute for Information Literacy (IIL) Regional Immersion Program, Southern California Instruction Librarians (SCIL), California Academic and Research Libraries (CARL), 2003 - 2004.

Karen Sternheim Memorial Scholarship Committee, Southern California Chapter, Special Libraries Association (SLA), 2003 – 2004.

Internet Café Volunteer, *Learning to Make a Difference: Association of College and Research Libraries (ACRL) 11th National Conference*, Charlotte, NC, Friday, April 11, 2003.

Chairs Reception Bus Volunteer, *Learning to Make a Difference: Association of College and Research Libraries (ACRL) 11th National Conference*, Charlotte, NC, Friday, April 11, 2003.

Consultation Service Committee 2002-2004, Special Libraries Association (SLA).

Program committee and/or local arrangements for GPO Access Training Workshop (November 9, 2001), MCLS Census Workshop (January 22, 2002), and Depository Librarians of Southern California meeting (August 12, 2002).

Program Committee Member and assisted L. Lampert with California Academic and Research Libraries—Discussion Interest Group (CARLDIG) “Survey of Virtual Reference Services in California Academic Libraries” for the *California Academic and Research Libraries (CARL) 9TH Biennial Conference* pre-conference workshop, entitled, “The Myths and Realities of Virtual Reference Services in Academic and Research Libraries,” held May 9, 2002.

Candidate for Secretary (not elected), Southern California Chapter of the Special Libraries Association (SLA) 2002 Election.

Medical Library Association (MLA): Grants and Scholarships Committee Member, 1999-00.

Medical Library Group of Southern California and Arizona (MLGSCA): Public Relations Committee, 1996-97; MLGSCA 2000 Annual Conference Planning Committee and Sponsorship Subcommittee, 1998-2000.

California Academic and Research Libraries (CARL): CARL-South Program Planning Committee, 1996 & 1997; CARL 1998 Annual Conference Planning Committee and Poster Sessions Subcommittee, 1997-98.

Inland Empire Library Disaster Relief Network: CSUSB Representative, 1992-1994.

California Society of Librarians, CSL Research Committee, 1992.

California Clearinghouse on Library Instruction (CCLI-South): Chair, 1994-95; Vice-Chair/Chair-Elect, 1993–94; Treasurer, 1992–1993; Created and Compiled 1991 Survey of Bibliographic Instruction Programs in California Libraries; Steering Committee member, 1991–1997.

Science and Engineering Academic Librarians (SEAL-South), Secretary, 1993; Program Committee, 1991–92.

##### *Presentations and Conference Participation:*

“Reaching Outside K-16 Classrooms: The Management and Assessment of Library Outreach Services,” Workshop, (Co-Presenter with L. Lampert and C. Martin,) *2009 California Library Association Annual Conference,* Pasadena, CA, October 31, 2009. See <http://library.csun.edu/kdabbour/ppt/CLAoutreach.ppt>

“Interactive Presentation on Revenue Opportunities for Libraries: The HSI Grant Project at California State University Northridge: A Case Study,” Panel Presentation, (Panelist with H.W. Lee, E. Norlin, and D.B. McKinney), *Joint Conference of Librarians of Color 2006,* Dallas, TX, October 12, 2006.

“Success Stories: Connecting Scholarship, Assessment, and Improvement in Teaching and Learning,” Panel Presentation, (Panelist with L. Marcal, K. Baker, and C. Von Mayrhauser; moderated by C. Rawitch), *The Scholarship of Teaching, Learning and Assessment: Connections that Work,* CSUN, September 29, 2006.

“The Myth, Magic and Reality of Federated Searching: Implications for Reference and Instruction,” moderated by L. Lampert, Breakout Session, (Organizer and content developer), *CARL South Mini Conference*, CSU Fullerton, December 9, 2005.

“Falling Down the Portal: Adventures in Federated Metasearch Technology at California State University Northridge,” Breakout Session, (Co-Presenter with L. Lampert), *2005 LITA (Library and Information Technology Association) National Forum,* San Jose, CA, October 1, 2005. See <http://library.csun.edu/kdabbour/ppt/litaslides.ppt>

“Realities of Virtual Reference,” Panel Presentation, (Panelist with D. Helfer and L. Lampert), *Internet Librarian 2004: The Internet Conference and Exhibition for Librarians and Information Managers*, Monterey, CA, Wednesday, November 17, 2004. See <http://library.csun.edu/kdabbour/RealitiesofVirtualReference.htm>

“Grant Writing by the Seat of Your Pants: How the Library at California State University, Northridge Obtained Its Five-Year, $1.6 Million U.S. Dept. of Education Title V Hispanic-Serving Institutions (HSI) Program Grant,” Poster Session, (Co-Presenter with K. Duran), *Mission Architecture: Philosophical Foundations of Academic & Research Libraries: CARL 10th Annual Conference, California Academic and Research Libraries*, Pasadena, CA, April 22-25, 2004.

“Grant Writing by the Seat of Your Pants: How the Library at California State University, Northridge Obtained Its Five-Year, $1.6 Million U.S. Dept. of Education Title V Hispanic-Serving Institutions (HSI) Program Grant,” Poster Session, (Co-Presenter with K. Duran), *8000 Libraries, One Voice: 2003 California Library Association Annual Conference*, Ontario, CA, Sunday, November 16, 2003.

“Internet Resources for Legal Research: A Cybertour,” Online Demonstration, (Co-Presenter with A. Lerner), *Internet Librarian 2003: The Internet Conference and Exhibition for Librarians and Information Managers*, Monterey, CA, Wednesday, November 5, 2003.

“This is NOT Your Mother’s B.I.: Information Literacy @ California State University, Northridge,” Panel Presentation, (Panelist with L. Lampert). Talk given to J. Kaplowitz’ DIS 448 Information Literacy Instruction: Theory & Techniques Class, UCLA Dept. of Information Studies, Graduate School of Education and Information Studies, May 13, 2003.

“Virtual Reference Chat and Co-Browsing: Technology Issues for Teaching Bibliographic Searching,” Poster Session, (Co-Presenter with M. Henry), *Catch the Wave: Medical Library Association (MLA) 2003 Annual Meeting*, San Diego, CA, May 4-5, 2003.

“Ask a Librarian: Chat Reference Service at CSU Northridge,” Poster Session, (Co-Presenter with M. Henry and L. Lampert), *California Academic and Research Libraries (CARL) 9TH Biennial Conference,* Pacific Grove, CA, Thursday, May 9, 2002.

“The Myths and Realities of Virtual Reference Services in Academic & Research Libraries: A Pre-Conference,” (Moderator), *California Academic and Research Libraries (CARL) 9TH Biennial Conference*, Pacific Grove, CA, Friday, May 10, 2002.

*2000 – The Future is Now,* Joint Meeting of the Medical Library of Southern California and Arizona (MLGSCA) and Northern California and Nevada Medical Library Group (NCNMLG), (Planning committee member and sponsorship subcommittee chair), February 9-12, 2000, Town and Country Resort and Conference Center, San Diego, CA.

“Introduction to the Internet Workshop,” (Co-Presenter with K. Keeney), Society for Adolescent Medicine, UCLA, March 17, 1999.

“Life Sciences Library Instruction,” (Presenter), Science and Engineering Academic Librarians-South (SEAL), Pre-Conference Workshop,California Academic and Research Libraries (CARL)Annual Conference,September 11, 1998.

*You Want Me to Do What???: Information Competencies for Librarians,* (Organizer), UCLA Library Instructional Services Advisory Committee and California Academic and Research Libraries-South (CARL), UCLA, October 17, 1997.

“Critical Evaluation of Web Resources” and “MEDLINE® Searching,” (Invited speaker*), Eye on Digital Technology: Improving Your Practice Through Computers and the Internet,* Jules Stein Eye Institute and Department of Ophthalmology, UCLA School of Medicine, UCLA, September 20, 1997.

“Unraveling the Web: Introduction to Internet Tools and Resources,” (Invited speaker), *Geriatric Psychiatry Research Institute*, American Association for Geriatric Psychiatry, UCLA, July 26, 1997.

“Impact of Technology on Instruction and Public Services,” (Discussion facilitator), *Open House,* California Clearinghouse on Library Instruction-South (CCLI), UCLA, February 28, 1997.

*Librarians and Faculty Partnering for Success*, (Organizer), California Academic and Research Libraries-South (CARL), UCLA, May 31, 1996.

“BIOSIS Previews in Experimental Mode,” (Co-Presenter), *MELVYL® Update,* UC Division of Library Automation, UCI, March 17, 1996.

*Technostress,* (Welcoming remarks), California Clearinghouse on Library Instruction-South (CCLI), USC, June 9, 1995.

“Basic Introduction to Electronic Communication,” (Invited speaker), *Faculty Retreat*, UCLA Department of Neurology, Lake Arrowhead, CA, June 3, 1995.

*Open House,* (Organizer and moderator*),* California Clearinghouse on Library Instruction-South (CCLI), UCLA, January 6, 1995.

“Library Instruction for ESL Students: Challenges and Opportunities,” (Invited Speaker), *Cultural Encounters: Service to Diverse Populations*, Diversity in Academic Libraries/ California Academic and Research Libraries (DIAL/CARL), Loyola Marymount University, November 2, 1994.

“Faculty Professional Writing Workshop,” (Organizer), Faculty Professional Development Coordinating Committee, CSUSB, May 1994.

*Open House,* (Discussion group facilitator*),* California Clearinghouse on Library Instruction-South (CCLI), UCLA, January 7, 1994.

“Preserving the Future: How to Teach Preservation to Library Users,” (Local arrangements organizer), California Clearing House on Library Instruction—South (CCLI), CSUSB, April 30, 1993.

“Library Research Skills for ESL Students in Higher Education,” (Invited speaker), *Los Angeles Regional Conference*, California Association of Teachers of English to Speakers of Other Languages (CATESOL), CSUN, November 1992.

“Introducing Your Students to Electronic Information Resources: Sciences, Social Sciences, and Humanities, (Presenter), *Education and Computer Innovation: CSUSB 1st Annual Conference on Academic Computing*, CSUSB, October 28, 1992.

“Coping with the Electronic Revolution: Information Skills for Students,” (Co-presenter with B. Ryan), *Education and Computer Innovation: CSUSB 1st Annual Conference on Academic Computing*, CSUSB, October 28, 1992.

*How Do They Learn/How Do You Teach: Teaching Techniques for Different Styles of Learning*, (Breakout session facilitator), California Clearinghouse on Library Instruction-South (CCLI), Loyola Marymount University, June 5, 1992.

*Science and Technology Policy Issues: A Report from Washington by U.S. Representative George Brown*, (Local arrangements organizer), Science and Engineering Academic Librarians-South (SEAL), Hilton Hotel, San Bernardino, CA, August 20, 1991.

##### *Grants:*

*U.S. Dept. of Education, Title V Developing Hispanic Serving Institutions (HSI),* $1.6 million grant, 2002-2008. Author and Project Director of “Improving Student Success through Strengthening Library Collections, Archives, and Information Competence.”

*Professional Development Release Time,* AY 1992-93, CSUSB: Researched information literacy instruction for freshmen and compiled and analyzed data gathered from freshman seminar survey.

*Affirmative Action Professional Development Grant,* AY 1991/92, CSUSB: Compiled in-depth guides for CD-ROM databases.

##### *Enhancing Faculty Computing Activities,* CSUN, December 14, 1989: Obtained faculty workstation to improve teaching and research.

Service

***CSUN Service (tenure track)****:*

**Department:**

* **Chair, Search & Screen Committee, Business & Data Librarian, 2013.**
* **Member, Reference and Instruction Steering Committee, 2011 to 2012.**
* **Chair, Library Instruction Steering Committee, 2010 to 2011**
* Acting Department Chair, Reference & Instructional Services Dept., 2010.
* Chair, 2008 to 2010; Member, 2002-2010, Library Instruction Committee.
* Department Personnel Committee, 2007 – 2008, 2008-2009.
* Post-Tenure Review Committee (two), 2008.
* RTP Criteria and Procedures Revision Subcommittee, 2007 – 2008.
* Search and Screen Committee for 2 General RIS Librarians, 2006 - 2007.
* Instructional Lab Redesign Sub-Committee, 2006.
* Search and Screen Committee for Science Librarian, 2006.
* Reference and Instructional Services Department Retreat Committee, 2005.
* Reference Desk Redesign Committee, 2002.
* Ad hoc Instructional Issues Committee, 2001 - 2002.
* Instructional Web Pages Committee, 2001.
* Database Services Committee, 2001 - 2002.

**Library:**

* **Member, Search & Screen Committee, Government Documents Specialist, 2013.**
* **Member, Research Fellows Award Committee, 2011, 2012.**
* “How to Make a Million $$$ (for Your Library): A Case Study in Federal Grant Writing,” Presentation to Library Faculty, April 14, 2009.
* Online Booking Software Committee, 2005.
* Library Web Page Redesign Committee, 2003 - 2005.
* SFX Implementation Team, 2002 - 2004.
* OPAC Implementation Subcommittee, 2002 – 2003.
* Electronic Library Committee, 2002 – 2005.
* Library Research and Grants Advisory Committee, 2002 - Present.
* Library Reception for New Faculty Ad Hoc Planning Committee, 2002.

**University:**

* **Member, Search & Screen Committee, Director of Equity and Diversity, 2013.**
* **Member, Visionary Community Service-Learning Award Selection Committee, 2013.**
* **Member, PP&R, 2012- .**
* **Chair, Library Dean Search & Screen Committee, June 2010 to Feb. 2011.**
* **Simplifying Assessment Committee, Spring 2010 to 2011**.
* “Library Instructional Services for CSUN Faculty,” Presentation given to the Faculty Senate Library Committee, March 3, 2010.
* “Online Assessment of Information Competence,” Presentation given at the 2009 Academic Assessment Liaison Retreat, May 15, 2009.
* General Education Recertification Committee, 2007 - 2009.
* Research and Scholarship Technology Committee, Convened by M. Johnson, 2007.
* 2008 CSUN Probationary Faculty Grant Program Selection Committee, 2007.
* Student Retention Assessment Focus Group, Assessment Liaison Committee Representative, October 8, 2007.
* AASCU National Hispanic Student Success Study Site Visit, March 26, 2007.
* Faculty Hearing Panel, 2007 to present.
* 2007 CSUN Probationary Faculty Grant Program Selection Committee, 2006.
* Campus Assessment Liaisons Committee, 2001 - present.
* New Faculty Orientation Committee, 2002 - 2004.
* Faculty Senate Library Committee, 2003-2006.
* Faculty Senate Research and Grants Committee, 2002-2005.

**Community:**

* Wrote letter on the importance of fully funding libraries and librarians to Rep. Bob Blumenfield, Assembly Member, 40th District, California Legislature, May 2010
* “Library Assessment @ CSUN” Webinar for the Library Faculty and Staff at SDSU, August 4, 2009.
* Information/ICT Literacy Learning Objects Review Team, Office of the Chancellor, California State University, 2008.
* Met with Cal Poly Pomona librarians, who were recently awarded a Title V, HSI grant on post-award issues and lessons learned, on December 16, 2005.
* Worked with S. Blauvelt, fall 2005 EPC 601 graduate student, on creating and disseminating a survey of faculty satisfaction with the Oviatt Library for a class assignment on assessment.
* Quoted in *Daily Sundial* about campus large grant policy, July 11, 2005.
* Presented on grant writing to UCLA Department of Information Studies, Graduate School of Education and Information Studies class on April 12, 2005: “How to Make a Million Dollars (For Your Library): A Case Study in Federal Grant Writing.”
* Mentor for N. Bender, Library School Student, UCLA Dept. of Information Studies, Graduate School of Education and Information Studies, Spring 2003 – 2004

***CSUN Library Service (part-time appointment):***

* Student Outreach & Recruitment Services/Freshman Programs Open House, 2001: Provided library tours to prospective students and their families.
* Instructional Web Pages Committee, 2000-2001.

***UCLA Library Service:***

* Instructional Services Advisory Committee, 1996–2000.
* ORION2 PAC Functional Training Group, 1996–2000.
* Biomedical Library Exhibits Committee, 1994–2000.
* UC Division of Library Automation, BIOSIS Implementation Committee, 1998-1999.
* Louise Darling Biomedical Library Professional Development Committee, 1998-1999.
* Librarians Association of the University of California (LAUC-LA): Secretary, 1997-1998; Peer Review Committee, 1998-1999; 1995-1996.
* Biomedical Library, Search Committee, Reference Division Librarian/Webmaster, 1997.
* Biomedical Library Red Sage Project Committee, 1995–1997.
* Biomedical Library, Search Committee, PSRML Information Technology Coordinator, 1996.
* Biomedical Library WWW Uniform Resource Locator Selection Committee, 1995.
* Internet Training Group, 1994–1996.

***CSUSB Service:***

* Librarian Representative, Faculty Senate, 1993–94.
* Librarian Representative, Faculty Professional Development Coordinating Committee, 1993–94.
* Member, Library Publications Committee, 1993-1994.
* Chair, Library Professional Awards Committee, 1993-1994.
* Member, Library Travel Committee, 1992-1994.
* Member Faculty Senate Calendar Committee, 1991-1992.

***CSUN Service (part-time appointment):***

* Member, Database Services Committee, 1990-91.
* Librarian Lecturer Representative, Faculty Senate, 1989–91.

##### Continuing Education

**“Copyright in Academia,” Copyright Clearance Center Webinar, July 9, 2013.**

**“U.S. Census Data Tools,” U.S. Government Printing Office Webinar, April 3, 2013.**

**American Library Association, *2012 Annual Conference,* Anaheim, CA, June 23-24, 2012.**

**“Faculty Retreat,” CSUN, January 17-18, 2012.**

**“Reference Shopping Spree: An Interactive Presentation,” CARLDIG-South, CSUCI, December 2, 2011.**

**"Jilted and Jaded: Rekindling Your Love Affair with Higher Education," Provost’s Professional Development Series, CSUN, November 18, 2011.**

**“Statistics for the Non-Mathematical Mind,” ACRL Online Seminar, September 12-30, 2011.**

**“Data in the Library: Data & Statistical Sources for Reference Providers,” UCLA Dept. of Information Studies Friday Forum, May 13, 2011.**

**“Embedded Librarians: Integrating Information Literacy Instruction at the Point of Need,” ACRL Webinar, April 26, 2011.**

**Association of College and Research Libraries, *2011 ACRL Virtual Conference,* April 2011.**

**“Highly Effective College Teaching Techniques: Observations of Highly Effective CSUN Students,” CSUN Faculty Development, February 9, 2011.**

“Creating a Classroom Presence,” CSUN Faculty Development, April 27, 2010.

“Overcoming Writer’s Block (and then Finding Time to Write): A Workshop for Faculty,” CSUN Faculty Development, April 19, 2010.

“Assessing Information Literacy Instruction: Why? What? And How?” Friday Forums, UCLA Graduate School of Education & Information Studies, April 24, 2009.

“CPR for Teaching: Creating a Learner-Centered Teaching Approach through Collaboration, Participation, and Shared Responsibility for Learning,” Friday Forums, UCLA Graduate School of Education & Information Studies, April 3, 2009.

“Meaningful Assessment with Rubrics: A CSU Institute for Teaching and Learning Workshop (part 2),” CSUN Faculty Development, March 30, 2009.

“Excellent, Personal Reference Service . . . Priceless! A Moderated Discussion,” CARLDIG-South, Mount San Antonio College Library, December 5, 2008.

“Six Frames for Information Literacy Education,” Office of the Chancellor, California State University, Long Beach, CA, July 30, 2008.

“Evidence-Based Practice and Information Literacy,” Office of the Chancellor, California State University, Long Beach, CA, July 30, 2008.

“Balancing Faculty Work and Life at CSUN: A Panel Discussion,” CSUN Faculty Development, April 30, 2008.

“Sexual Harassment Prevention for Staff & Administration,” Workplace Answers, December 14, 2007.

"Faculty Future Leaders," CSUN Provost's Professional Development Series, (November 2007 - Present).

“Infusing Information Competence into Our Curriculum,” CSUN Faculty Development, November 28, 2006.

*The Scholarship of Teaching, Learning and Assessment: Connections that Work*, CSUN, September 29, 2006.

California Academic and Research Libraries (CARL) South, *1st Annual Mini Conference*, CSU Fullerton, December 9, 2005. Attended sessions on Blogs and RSS for libraries.

American Library Association, *2005 Annual Conference*, Chicago, IL, June 23-29, 2005. In addition to committee meetings, I attended seminars on assessment, primary source research, focus groups, evolving roles of librarians in teaching, learning, and leadership; and institutional repositories.

“It’s NOT About Time: Making the Most of One-Shots,” Southern California Instruction Librarians, California Academic and Research Libraries (CARL-SCIL), CSUN, May 6, 2005.

“Demystifying Metalib,” California State University Librarians (CSUL) South, CSU Fullerton, April 29, 2005.

*Currents and Convergence: Navigating the Rivers of Change, ACRL 12th National Conference*, Association of College and Research Libraries, Minneapolis, MN, April 7-10, 2005. I attended a workshop on statistics for librarians, seminars on library instruction, information literacy, the first year experience, and assessment.

“Booting the Sage Off the Stage: Learner-Centered Approaches to Instruction,” K. Gallagher and S. McDaniel, UC Berkeley, CSUN Oviatt Library In-Service, February 11, 2005.

“SCIL Works: Risky Business: Innovation & Information Literacy,” California Academic and Research Libraries-Southern California Instruction Librarians (CARL-SCIL), January 21, 2005. Attended the following sessions: “Innovative Risk: Library Instruction in the Blackboard Environment;” “Towards Evidence-Based Decisions for Information Literacy Programs;” “Winning Their Hearts and Minds: Promoting Engagement in Library Instruction.”

American Library Association, *2005 Midwinter Meeting*, Boston, MA, January 14-17, 2005. Attended the following meetings/discussions: Education & Behavioral Sciences Section, Communication Studies Committee meeting (potential member); University Librarians Section, Discussion on Institutional Repositories; Heads of Public Services, Discussion on Virtual Reference Assessment; ACRL Bylaws Committee meeting (member).

“SRTs and CATs: Student Response Technology and Classroom Assessment Techniques,” CSUN Center for Excellence in Learning and Teaching (CELT), October 12, 2004.

*Mission Architecture: Philosophical Foundations of Academic & Research Libraries: CARL 10th Annual Conference*, California Academic and Research Libraries, Pasadena, CA, April 22-25, 2004. Attended the following pre-conferences: “The Angle of Repose: Balancing Physical Space, Technology, and Learning;” and “Information Competency Assessment: An Interactive look at the Outcomes of the Bay Area Community Colleges Assessment Project.” Attended the following breakout sessions: “Assessment: The Bogus Bandwagon?;” “Building Bridges to Student-Centered Learning: A Constructivist Approach;” “User Assessment: Do-It-Yourself Versus Commercial Models.”

CSUN Leadership Institute, Supervisory Curriculum: Attended the following four-hour sessions: “Coaching for Optimal Performance,” (February 5, 2004); “Giving Constructive Feedback,” (February 24, 2004); “Communicating for Results,” (March 11, 2004); “Building Influential Relationships,” (March 23, 2004).

“SPSS Workshops,” CSUN Office of Online Instruction, “Basic,” February 10, 2004 and “Advanced,” February 17, 2004. SPSS is a statistical analysis software package, which I use for assessment and research.

CARL-SCIL Open House: “Setting the Stage for Effective Library Instruction” California Academic and Research Libraries-Southern California Instruction Librarians (CARL-SCIL), January 30, 2004. Attended the following sessions: “Reinvigorating Library Instruction: Responding to Curriculum;” “Dissecting a Database: Leading Students to Discovery-Based Learning;” and “Setting the Stage for Effective Library Instruction with Writing.”

“Leading the Way: Identifying Appropriate Leadership Styles,” CSUN Leadership Institute: Supervisory Curriculum, Northridge, CA, Thursday, January 8, 2004.

*Internet Librarian 2003: The Internet Conference and Exhibition for Librarians and Information Managers*, Monterey, CA, November 3-5, 2003.

“Grading, Assessment, and the Scholarship of Teaching and Learning,” CSUN Center for Excellence in Learning and Teaching (CELT), Friday, October 17, 2003.

“Law for the Non-JD Librarian,” American Association of Law Libraries, Professional Development Program, Seattle, WA, July 10-11, 2003.

“The State of the California State Library,” Depository Libraries of Southern California, San Bernardino, CA, Friday, June 13, 2003.

“Moving from Traditional Bibliographic Instruction to an Integrated Information Literacy Program,” California Academic and Research Libraries—Southern California Instruction Librarians (CARL-SCIL), Long Beach, CA, Friday, May 16, 2003.

“Integrating Information Literacy Into the Disciplines: Is Science Different?,” California Academic and Research Libraries—Southern California Instruction Librarians (CARL-SCIL) and ,” California Academic Reference Librarians Discussion Group (CARLDIG), Pomona, CA, Friday, April 25, 2003.

*Learning to Make a Difference: Association of College and Research Libraries (ACRL) 11th National Conference*, Charlotte, NC, April 10-13, 2003.

*CSU GE Assessment Conference*, Fullerton, CA, March 13-14, 2003.

“Great Work, Now Change,” Southern California Chapter, Special Libraries Association (SCC-SLA), Los Angeles, CA, Wednesday, February 19, 2003.

“Promoting Information Literacy to Diverse Populations: CARL-SCIL Open House,” California Academic and Research Libraries—Southern California Instruction Librarians (CARL-SCIL), Fullerton, CA, Friday, January 17, 2003.

“CARLDIG Winter Event: Tour of the Southwestern College of Law Library,” California Academic Reference Librarians Discussion Group (CARLDIG), Friday, January 10, 2003.

“Teaching as Performance: Encore and More,” CSUN Center for Excellence in Learning and Teaching (CELT), Tuesday, October 15, 2002.

“Getting Organized for Your Faculty Roles: Teaching, Scholarship & Service, CSUN Center for Excellence in Learning and Teaching (CELT), Tuesday, September 17, 2002.

“Dreamweaver Class,” CSUN Instructional Resources and Technology (ITR), Tuesday, September 10, 2002.

“Creating a Culture of Assessment,” OLMS Training Institutes, Association of Research Libraries (ARL), Houston, TX, July 18-19, 2002.

“Internet Legal Research for Non-Law Library Staff,” OCLC Western Service Center, Rancho Cucamonga, CA, Wednesday, June 26, 2002.

“Assessing our Impact: Making the Transformation to Assessment,” California Academic and Research Libraries—Southern California Instruction Librarians (CARL-SCIL), Claremont, CA, Friday, June 21, 2002.

*SLA 2002: Special Libraries Association (SLA) 93rd Annual Conference,* Los Angeles, CA, June 8-12, 2002.

“Flashlight Workshop,” CSUN Office of Online Instruction, Thursday, June 6, 2002.

*California Academic and Research Libraries (CARL) 9TH Biennial Conference: Generating Knowledge: The Power of Academic Libraries*, Pacific Grove, CA, May 9-12, 2002. Also attended three 3-hour pre-conference workshops:

“Tutorial on Tutorials: How to Navigate the Treacherous Waters of Online Tutorial Development.”

“Finding Statistical Data: From ‘101’ to PhD”

“The Myths and Realities of Virtual Reference Services in Academic and Research Libraries.”

“Information Competency Workshop,” Chancellor’s Office of the California Community Colleges, Altadena, CA, Wednesday, May 1, 2002.

“Tidal Wave II and Library Instruction,” California Academic and Research Libraries—Southern California Instruction Librarians (CARL-SCIL), CSU Fullerton, Friday, January 25, 2002.

“2000 Census Workshop,” Metropolitan Cooperative Library System (MCLS), CSUN, Tuesday, January 22, 2002.

“Creating Database-Driven Content for Your Web Site,” Medical Library Group of Southern California and Arizona (MLGSCA) and the Medical Library Association (MLA), Fullerton, CA, Monday, December 3, 2001, 6 CEUs.

“GPO Access Workshop,” U.S. Government Printing Office, CSUN, Friday, November 9, 2001.

*Internet Librarian 2001: The Internet Conference and Exhibition for Librarians and Information Managers,* Pasadena, CA, November 6-8, 2001.

“Searcher Academy,” *Internet Librarian 2001* Pre-conference Workshop, Pasadena, CA, Monday, November 5, 2001.

“Faculty Writing for Publication Workshop,” CSUN Center for Excellence in Learning and Teaching (CELT), Saturday, October 21, 2001.

“The Low-Down on High-Tech Tutorials,” California Clearinghouse on Library Instruction—South (CCLI), UCR, June 16, 2000.

“Evidence Based Medicine: Panning for Gold,” Medical Library Association, UCLA, January 21, 1999, 6.5 CEUs.

“Open House,” California Clearinghouse on Library Instruction—South (CCLI), UCLA, January 8, 1999.

“Web Page Basics,” Human Resources Staff and Organizational Development, UCLA, June 2, 1998, 8 CEUs.

“Rethinking Reference and Research,” Southern California Online User Group (SCOUG), Industry, CA, April 29, 1998.

“Making the Transition: Converting to PubMed and Internet Grateful Med to Search NLM’s Databases,” National Library of Medicine, UCLA, March 16, 1998, 7 CEUs.

“Teaching the Adult Learner,” Medical Library Group of Southern California and Arizona (MLGSCA), Glendale Adventist Hospital, CA, December 5, 1997, 4 CEUs.

“Becoming an Agent of Change: Part 1,” Library Staff Development, UCLA, May 9, 1997.

“MELVYL® Update, South,” UC Division of Library Automation, UCI, March 11, 1997.

“Making Effective Presentations,” Medical Library Group of Southern California and Arizona (MLGSCA), Berkeley, CA, January 26, 1997, 8 CEUs.

*Innovation & Collaboration: Views of the Future*, Annual Joint Meeting, Medical Library Group of Southern California and Arizona (MLGSCA) and the Northern California and Nevada Medical Library Group (NCNMLG), Berkeley, CA, January 26–28, 1997.

“Using Multimedia in Instruction,” Library Instructional Services Advisory Committee, UCLA, December 18, 1996.

“Increasing Productivity Through Value-Based Time Management,” Franklin Quest Co., Hilton Hotel, Woodland Hills, CA, December 10, 1996.

“Does Technology Change the Curriculum?” Scholarship in a New Media Environment: Issues and Trends, UCLA, November 15, 1996.

“Evaluating the Effectiveness of Library Instruction,” California Clearinghouse on Library Instruction-South (CCLI), UCI, June 14, 1996.

*The Information Frontier*, Medical Library Association 96th Annual Meeting, Kansas City, MO, June 1–5, 1996.

“CE 314: Drug and Pharmaceutical Information Resources,” Medical Library Association, Kansas City, MO, May 31, 1996, 8 CEUs.

*Countdown to the Millennium: An Information Odyssey*, Annual Joint Meeting, Medical Library Group of Southern California and Arizona (MLGSCA) and the Northern California and Nevada Medical Library Group (NCNMLG), Pasadena, CA, February 6–8, 1996.

“A Web Sampler: Weaving the World Wide Web into Your Library Instruction,” California Clearinghouse on Library Instruction-South (CCLI), UCLA, January 5, 1996.

“Unlimiting the Library,” Librarians Association of the University of California-Santa Barbara and Friends of the UCSB Library, UCSB, May 5, 1995.

“Congressional Quarterly Basic and Advanced Training,” Congressional Information Service, UCLA, April 27, 1995.

“MELVYL® Update, South,” UC Division of Library Automation, UCI, March 16, 1995.

“Bruin OnLine/World Wide Web Train-the-Trainer Workshop,” Office of Academic Computing, UCLA, March 13, 1995.

“CE 501: Research Methods for Health Sciences Librarians,” Medical Library Group of Southern California and Arizona (MLGSCA), Loma Linda University, February 27, 1995, 8 CEUs.

“Introduction to the World Wide Web,” Internet Training Group, UCLA, December 7, 1994.

“Data-Star Training,” DIALOG Information Services, Inc., Santa Monica, CA, October 11, 1994.

“Fundamentals of MEDLARS Searching,” Pacific Southwest Regional Medical Library, UCLA, October 3–5, 1994, 21 CEUs.

“UCLA Librarian’s Instruction Conference,” UCLA, September 20–21, 1994.

“OCLC FirstSearch Catalog,” OCLC Pacific Network, Rancho Cucamonga, CA, March 17, 1994.

“OCLC EPIC Workshop,” OCLC Pacific Network, Rancho Cucamonga, CA, December 16, 1993.

“Balancing on the Cutting Edge: Approaches to High-Tech Continuing Education,” California Academic & Research Librarians Discussion Interest Group—South (CARLDIG), UCI, December 14, 1993.

“STN for the Experienced Searcher,” Western Digital, Irvine, CA, July 19, 1993.

“Grant Writing Across the Curriculum Conference,” Faculty Development Committee, CSUSB, March 12, 1994.

“The Practice of Disaster Response,” Los Angeles Preservation Network (LAPN) and Inland Empire Libraries Disaster Response Network (IELDRN), Claremont Colleges, March 3, 1993.

“Earlham College Bibliographic Instruction Workshop,” University of Redlands, February 19, 1993.

“Lexis-Nexis Forum and Training,” CSU Chancellor’s Office, CSUN, February 17, 1993.

“U.S. Census Workshop,” Inland Library System, Adult Reference and Information Services, Riverside Public Library, September 22, 1992.

*American Library Association Annual Conference*, San Francisco, CA, June 26—July 1, 1992.

“Archives Orientation and Training,” CWA Associates, Rancho Cucamonga Municipal Archives and Local History Center, March 7 and 14, 1992.

“Advanced BIOSIS Training Course,” Dialog Information Services, Inc., Marina Del Rey, CA, March 5, 1992.

“Basic BIOSIS Training Course,” Dialog Information Services, Inc., Marina Del Rey, CA, March 4, 1992.

“Introduction to Microsoft Works,” CSUSB Academic Computing, February 7, 1992.

“Lexis/Nexis and Medis Online Databases Training,” Mead Data Central, Century City, CA, January 31, 1992.

“Science, Technology, Medicine Publishers and Librarians: A Seminar and Workshop,” Science and Engineering Academic Librarians—South (SEAL), UCI, November 15, 1991.

“Coping with CD-ROM,” Inland Southern California Online Users Group (SCOUG), Loma Linda University, October 24, 1991.

“Introduction to the New Electronic Mail,” CSUSB Academic Computing, October 10, 1991.

“Chemical Abstracts Training,” Dialog Information Services, Inc., Marina Del Rey, CA, October 2, 1991.

“Using the Internet,” CSUSB Information Resources and Technology, July 11, 1991.

“Lexis/Nexis and Medis Online Databases Demonstration,” Mead Data Central, CSULB, June 20, 1991.

“Information and Resource Sharing along the Electronic Highway: A CSU Perspective,” CSU Chapter, California Library Association (CLA), California State Polytechnic University, Pomona, May 3, 1991.

“Dialog Refresher,” Dialog Information Services, Inc., UCI, April 25, 1991, 0.2 CEUs.

“The Academic Librarian in the 21st Century,” California Academic and Research Libraries—South (CARL), CSULB, October 25, 1989.

“Introduction to Microcomputers,” CSUN Office of Academic Computing, June 8, 1989.

“How to Motivate Yourself and Others,” CareerTrack Continuing Education Seminar, April 5, 1989.

*Small Computers in Libraries Annual Conference*, Oakland, CA, March 14-16, 1989.

*CSUN Faculty Retreat*, Santa Barbara, CA October 12-14, 1988.

“Motivation – The Supervisor’s Challenge,” CSUN Office of Personnel and Employee Relations, May 11, 1988.

“Time Management,” New Faculty Lecture Series, CSUN, March 3, 1988.

*Online ’87 Conference*, Anaheim, CA, October 21, 1987.

**Professional Affiliations (Continuing)**

American Library Association (ALA)

Association of College and Research Libraries (ACRL)

Instruction Section (IS)

Education & Behavioral Sciences Section (EBSS)

University Libraries Section (ULS)

California Academic and Research Libraries (CARL)

Southern California Instruction Librarians (SCIL)

California Academic Reference Librarians Discussion Interest Group (CARLDIG-South)