

KATHERINE S. DABBOUR

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EDUCATION

University of California Los Angeles	
M.L.S. Master of Library Science	1987
California State University Northridge	
B.A. Speech Communication, Special Major: Public Relations	1984

EXPERIENCE

CSUN University Library

Associate Dean

Jan. 2016-present

Reports to the Dean of the Library and serves as their deputy. As part of the Library's administrative team, plans Library services, facilitates smooth operations, and resolves issues. Manages Access Services, which includes Guest Services, Interlibrary Loan, Map Collection, Reserves, Special Collections and Archives, and Teacher Curriculum Center/Music and Media. Works with Library faculty and staff, classroom faculty, and campus staff and administrators to ensure that the Library meets the service and collection access needs of the University community. Provides leadership in planning for new and revised services, building renovation projects, and policy and procedure updates to Library public services.

Department Chair, Research, Instruction and Outreach Services (RIOS)

2010; 2014-2015

Appointed Acting Chair: March-December 2010 and July 2014-June 2015; Elected Chair: July 2015-Dec. 2015. Managed overall functions of the department performed by probationary, tenured, FERP and temporary RIOS librarians. Responsible for chair's RTP review of probationary library faculty with RIOS assignments and annual evaluations for temporary library faculty. Supervised the department's Administrative Support Assistant. Served on the Library's administrative team.

Project Director, HSI Grant

2002-2008

Served as Project Director of the Library's U.S. Dept. of Education, Title V, Developing Hispanic-Serving Institutions (HSI) \$1.6 million Grant, *Improving Student Success through Strengthening Library Collections, Archives, and Information Competence*.

Reference and Instruction Librarian, RIOS

2001-Dec. 2015

Promoted to full librarian in fall 2011. Assisted students and other users with general reference and research consultations, taught library research/information literacy sessions for courses in subject specialties, and served as subject specialist and bibliographer for Communication Studies, Journalism, Mass Communication, Law, Government Documents, and Business.

Library Assessment Coordinator

2001-2012

Responsible for the Library's assessment program related to student information competence, library services, and collections to show evidence of the Library's effectiveness and support for student learning. Initiated assessment projects, developed instruments, completed the assessments, analyzed the data, recommended action, and authored the reports to the Dean. Created and updated the Library's assessment plan. Served as the Library representative to the CSUN Academic Assessment Liaison Committee (AALC).

Reference Librarian, Part-Time Temporary

Feb. 2000-May 2001

Helped students and other users with general reference and research questions.

University of California Los Angeles, Louise Darling Biomedical Library

Reference and Instruction Librarian

Sept. 1994-Jan. 2000

Promoted to full librarian in 1998. Assisted students, faculty, researchers, and community members with information needs, mediated database searching, research consultations, and library instruction. Working as a team, oversaw instructional services, including needs assessment, instructional design, evaluation, scheduling, and outreach. Co-taught the Medical Librarianship course at the UCLA School of Library and Information Science.

California State University San Bernardino

Reference and Instruction Librarian

June 1991-July 1994

Served as the science reference and instruction librarian. As reference database coordinator, supported current end-user and librarian-mediated search services; developed instructional materials, and planned for electronic classrooms and Local Area Network implementation. Developed library instruction pedagogy for Freshman Seminar program.

California State University Northridge

Reference Librarian, Full-Time Temporary

July 1987-May 1991

Provided reference assistance, mediated database searching, and library instruction. Supervised Periodical Reading Room and Information Desk staff and student assistants.

PUBLICATION IN PROCESS

Mendes, L., Bullock, C. & Dabbour, K. (2020). Weeding by numbers: Case studies in data-driven decision making. In L. Magnuson & N. DeMouille (Eds.), *Data-driven decision-making in the library: Using business intelligence and data analytics software tools for library management (LITA guide)*. (Manuscript accepted)

PUBLICATIONS

Dabbour, K. (2020). [Book Review: *Strategic planning for academic libraries: a step-by-step guide*, by G. C. Thompson, et al.]. *Cataloging & Classification Quarterly*, 58(2), 183-184. <https://doi.org/10.1080/01639374.2020.1714826>

Dabbour, K.S. & Kott, K. (2017). Dialogic approaches to strategic planning in academic libraries: an appreciative inquiry case study at Oviatt Library. *Journal of Library Administration*, 57(4), 468-480. <https://doi.org/10.1080/01930826.2017.1300499>

Camara, S. K., Eng-Ziskin, S., Wimberley, L., Dabbour, K. S., & Lee, C. M. (2017). Predicting students' intention to plagiarize: An ethical theoretical framework. *Journal of Academic Ethics*, 15(1), 43-58. <https://doi.org/10.1007/s10805-016-9269-3>

Dabbour, K.S. & Ballard, J.D. (2011). Information literacy and US Latino college students: A cross-cultural analysis. *New Library World*, 112(7/8), 347-364. <https://doi.org/10.1108/03074801111150477>
[*ALA Library Instruction Round Table's (LIRT) "Top Twenty Library Instruction Articles of 2011."*]

Lampert, L.D., Dabbour, K.S. & Solis, J. (2007). When it's all Greek: The importance of collaborative information literacy outreach programming to Greek student organizations. *Research Strategies* 20(4), 300-310. <https://doi.org/10.1016/j.resstr.2006.12.005>

- Lampert, L.D. & Dabbour, K.S. (2007). Librarian perspectives on teaching metasearch and federated search technologies. *Internet Reference Services Quarterly* 12(3/4), 253-278. https://doi.org/10.1300/J136v12n03_02
- Somerville, M.M., Lampert, L.D., Dabbour, K.S., Harlan, S. & Schader, B. (2007). Large Scale Assessment (LSA) of Information and Communication Technology (ICT) literacy: Two case studies on the ETS beta implementation. *Reference Services Review* 35(1), 8-20. <https://doi.org/10.1108/00907320710729337>
- Wakimoto, J.C., Walker, D.S. & Dabbour, K.S. (2006). The myths and realities of SFX in academic libraries. *Journal of Academic Librarianship* 32(2), 127-136. <https://doi.org/10.1016/j.acalib.2005.12.008>
- Solis, J. & Dabbour, K.S. (2006). Latino students and libraries: A U.S. federal grant project report. *New Library World* 107(1/2), 48-56. <https://doi.org/10.1108/03074800610639030>
- Dabbour, K. S. (1997). Applying active learning methods to the design of library instruction for a freshman seminar. *College & Research Libraries* 58(4), 299-308. <https://doi.org/10.5860/crl.58.4.299> [Cited 114 times since 2016 in Google Scholar.]

GRANT

- Dabbour, K. (2002). *Improving student success through strengthening library collections, archives, and information competence*. U.S. Dept. of Education, Title V, Developing Hispanic-Serving Institutions (HSI) program five-year, \$1.6 million grant. (PR Award P031S020022) <https://library.csun.edu/About/HSI>

PRESENTATIONS

- Camara, S., Eng-Ziskin, S., Wimberley, L. and Dabbour, K.S. (2015, July 30-August 3). *Predicting students' intention to plagiarize: International considerations and theoretical frameworks*. Biennial World Communication Association Conference, Lisbon, Portugal.
- Eng-Ziskin, S., Camara, S. and Dabbour, K.S. (2012, January 8). *Can we predict students' intentions to plagiarize? The theory of reasoned action says we can*. Tenth Annual Hawaii International Conference on Education, Honolulu, HI. <http://hiceducation.org/proceedings-library/>
- Lampert, L.D., Martin, C., and Dabbour, K.S. (2009, October 31). *Reaching outside K-16 classrooms: The management and assessment of library outreach services*. California Library Association (CLA) Annual Conference, Pasadena, CA.
- Dabbour, K.S. (2006, October 11-15). *An interactive presentation on revenue opportunities for libraries: The HSI grant project at California State University Northridge: A case study*. JCLC 2006, First National Joint Conference of Librarians of Color (JCLC), Dallas, TX. <http://www.ala.org/aboutala/files/diversity/jclc/2006/JCLCprogramlist.pdf>
- Lampert, L.D. & Dabbour, K.S. (2005, October 1). *Falling down the portal: Adventures in federated Metasearch technology at California State University Northridge*. 2005 Library and Information Technology Association (LITA) National Forum, San Jose, CA. <http://hdl.handle.net/10211.2/1634>
- Lampert, L.D., Dabbour, K.S., Helfer, D.S. (2004, November 17). *Realities of Virtual Reference*. Internet Librarian 2004, Monterey, CA. <http://hdl.handle.net/10211.3/125435>
- Dabbour, K.S., Duran, K.J. (2004, April 25). *Grant writing by the seat of your pants: How the library at California State University, Northridge obtained its five-year, \$1.6 million U.S. Dept. of Education Title V Hispanic-Serving Institutions (HSI) program grant (Poster)*. Mission Architecture: Philosophical Foundations of Academic & Research Libraries: California

Academic and Research Libraries (CARL) 10th Annual Conference, Pasadena, CA. <http://www.carl-acrl.org/archives/ConferencesArchive/Conference04/postersession.html>

Henry, M. & Dabbour, K. (2003, May 4-5). *Virtual reference chat and co-browsing: technology issues for teaching bibliographic searching (Poster)*. Catch the Wave: Medical Library Association (MLA) 2003 Annual Meeting, San Diego, CA. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC314120/#s10title>

Lampert, L., Dabbour, K. & Henry, M. (2002, May 9). *Ask a librarian: Chat reference service at CSU Northridge (Poster)*. California Academic and Research Libraries (CARL) 9th Biennial Conference, Pacific Grove. [http://www.carl-acrl-acrl.org/archives/ConferencesArchive/Conference02/posterabs.html](http://www.carl-acrl.org/archives/ConferencesArchive/Conference02/posterabs.html)

Dabbour, K. (1998, September 11). *Science and engineering BI: Life sciences library instruction*. Pre- Conference Workshop, Science and Engineering Academic Librarians-South (SEAL-S), California Academic and Research Libraries (CARL) Annual Conference, Newport Beach, CA. <http://www.carl-acrl.org/ig/seals/programs.html> .

Dabbour, K.S. (1994, November 2). *Library instruction for ESL students: challenges and opportunities*. Cultural Encounters: Service to Diverse Populations, Diversity in Academic Libraries (DIAL-S), California Academic and Research Libraries (CARL), Los Angeles, CA. <http://www.carl-acrl.org/ig/dials/events/cultural-encounters-1994.html>

Dabbour (née Strober), K. (1992, November). *Library research skills for ESL students in higher education*. Regional Conference, California Association of Teachers of English to Speakers of Other Languages (CATESOL), California State University Northridge, CA.

PROFESSIONAL ACTIVITIES

Systems and Services: Management Practices Committee, 2017-2019, Library Leadership and Management Association (LLAMA), American Library Association.

Manuscript Reviewer for *Journal of Academic Ethics*, 2016-present

Manuscript Reviewer for *Journal of Academic Librarianship*, 2014-present

Online Resources in Communication Studies Committee, Education & Behavioral Sciences Section (EBSS), Association of College and Research Libraries (ACRL), 2013-2015.

Online Learning Research Committee, Education & Behavioral Sciences Section (EBSS), Association of College and Research Libraries (ACRL), 2009-2011.

Communication Studies Committee, Education & Behavioral Sciences Section (EBSS), Association of College and Research Libraries (ACRL), 2005-2012.

Bylaws Committee, Association of College and Research Libraries (ACRL), 2004 - 2007.

Secretary, California Academic and Research Libraries Discussion Interest Group (CARLDIG), California Academic and Research Libraries (CARL), 2003-2005.

Steering Committee, California Academic and Research Libraries Discussion Interest Group (CARLDIG), California Academic and Research Libraries (CARL), 2003-2005.

Sponsorship Committee, Association of College and Research Libraries (ACRL) Institute for Information Literacy (IIL) Regional Immersion Program, Southern California Instruction Librarians (SCIL), California Academic and Research Libraries (CARL), 2003-2004.

Karen Sternheim Memorial Scholarship Committee, Southern California Chapter, Special Libraries Association (SLA), 2003-2004.

Consultation Service Committee 2002-2004, Special Libraries Association (SLA).

Program committee and/or local arrangements for GPO Access Training Workshop (November 9, 2001), MCLS Census Workshop (January 22, 2002), and Depository Librarians of Southern California meeting (August 12, 2002), sponsored by Government Documents Round Table (GODORT), American Library Association (ALA).

Grants and Scholarships Committee, Public Relations Committee, 1996-97; MLGSCA 2000 Annual Conference Planning Committee and Sponsorship Subcommittee, 1998-2000, Medical Library Association (MLA).

CARL-South Program Planning Committee, 1996 & 1997; CARL 1998 Annual Conference Planning Committee and Poster Sessions Subcommittee, 1997-98, California Academic and Research Libraries (CARL).

CSUSB Library Representative, Inland Empire Library Disaster Relief Network, 1992-1994.

Chair, 1994-95; Vice-Chair/Chair-Elect, 1993-94; Treasurer, 1992-1993; Responsible for 1991 Survey of Bibliographic Instruction Programs in California Libraries; Steering Committee member, 1991-1997. California Clearinghouse on Library Instruction (CCLI-South).

Secretary, 1993; Program Committee, 1991-92, Science and Engineering Academic Librarians (SEAL-South), California Academic and Research Libraries (CARL).

SERVICE (CSUN)

Associate Dean:

Library Disaster Response Plan for Services Task Force, June 2020-present.

Council of Library Deans (COLD) Re-opening Task Force, May 2020.

CSU Libraries Associate Deans Meeting, 2016-present.

Chair, Associate Deans Meeting, 2019-2020.

Grants Indirect Costs (IDC) Task Force, 2017-2018.

Moderator, Annual Research Fellows Colloquium, 2016-present.

Library Marketing Team, 2016-present.

Chair, Service Desk Supervisors Meeting, 2016-present.

Library Safety Team and Emergency Manager, 2016-present.

Librarian:

Department

Search & Screen Committee, Online Instructional Design & Education Librarian, 2014.

Chair, Search & Screen Committee, Business & Data Librarian, 2013.

Reference and Instruction Steering Committee, 2011-2012.

Chair, Library Instruction Steering Committee, 2010-2011

Chair, 2008 to 2010; Member, 2002-2010, Library Instruction Committee.

RTP Criteria and Procedures Revision Subcommittee, 2007-2008.
Search and Screen Committee for General RIS Librarians, 2006-2007.
Instructional Lab Redesign Sub-Committee, 2006.
Search and Screen Committee for Science Librarian, 2006.
Reference and Instructional Services Department Retreat Committee, 2005.
Reference Desk Redesign Committee, 2002.
Ad hoc Instructional Issues Committee, 2001-2002.
Database Services Committee, 2001-2002.
Instructional Web Pages Committee, 2001.

Library

Search & Screen Committee, Government Documents Library Services Specialist, 2013.
Research Fellows Award Committee, 2011, 2012.
Chair, Search & Screen Committee, Library Dean, June 2010 to Feb. 2011.
Online Booking Software Committee, 2005.
Library Web Page Redesign Committee, 2003-2005.
Library Research and Grants Advisory Committee, 2002-2010.
SFX Implementation Team, 2002-2004.
Electronic Library Committee, 2002-2005.
OPAC Implementation Subcommittee, 2002-2003.
Library Reception for New Faculty Ad Hoc Planning Committee, 2002.

University

Faculty Senate, 2013-2014.
Faculty Senate Personnel Planning & Review (PP&R) Committee, 2012-2014.
Search & Screen Committee, Director of Equity and Diversity, 2013.
Visionary Community Service-Learning Award Selection Committee, 2013.
Simplifying Assessment Committee, Spring 2010-2011.
General Education Recertification Committee, 2007-2009.
Research and Scholarship Technology Committee, 2007.
2008 CSUN Probationary Faculty Grant Program Selection Committee, 2007.
Student Retention Assessment Focus Group, Assessment Liaison Committee Representative, October 8, 2007.
AASCU National Hispanic Student Success Study Site Visit, March 26, 2007.
2007 CSUN Probationary Faculty Grant Program Selection Committee, 2006.
Faculty Senate Library Committee, 2003-2006.
Faculty Senate Research and Grants Committee, 2002-2005.
New Faculty Orientation Committee, 2002-2004.
Academic Assessment Liaisons Committee, 2001-2012.

PROFESSIONAL AFFILIATIONS

American Library Association (ALA)

Core: Leadership, Infrastructure, Futures

Association of College and Research Libraries (ACRL)

Access Services Interest Group (ASIG)

Research Assessment and Metrics Interest Group (RAMIG)

University Libraries Section (ULS)

California Academic and Research Libraries (CARL)