

LYNN D. LAMPERT

California State University Northridge • Oviatt Library • 18111 Nordhoff St, Northridge,
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EDUCATION

Master of Library and Information Science (MLIS) awarded June 1998
Graduate School of Education and Information Science, University of California, Los Angeles

Master of Arts awarded June 1998
Department of History, University of California, Los Angeles

Bachelor of Arts awarded June 1994
Department of History, University of California, Santa Barbara

PROFESSIONAL EXPERIENCE

Oviatt Library, California State University, Northridge 2001-present
Librarian (Full Librarian Status awarded 2010, Awarded Tenured in 2006)

Serve as the bibliographer and liaison to the History, Jewish Studies, Gender and Women's Studies and Queer Studies departments. Responsible for expending the allocated budgets of the above disciplines as well as providing outreach and instructional support to these departments' faculty and students.

Actively serve in faculty governance and campus management through participation in strategic planning groups, committee work, and project management and development of policies and procedures.

Provide reference assistance at library learning commons reference desk, as well as through online reference services.

Design and teach information literacy sessions to undergraduate and graduate students.

Utilize technology to collaborate and create tools such as library blogs, videos, web pages and other digital learning objects to promote library services and resources.

Previous library faculty assigned duties included acting as the: Bibliographer for Pan-African Studies (2001-2011), Religious Studies (2005-2006), Armenian Studies (2002-2005), Journalism, Communication Studies (2001-2003), Cinema & Television Arts (2001-2002), and Psychology (2003-2004). Served as the Coordinator of Document Delivery Services from 2001- 2004. Served as the Coordinator of Distance Learning and Virtual Reference Services from 2001-2005.

Coordinator of Instruction and Information Literacy, Oviatt Library 2001-present

As the Coordinator of Information Literacy & Instruction at the Oviatt Library, I work collaboratively with fellow library faculty members and teaching faculty to manage the library's information literacy instructional programs and insure that at all levels of the academic organization we are effectively implementing student centered and curriculum-integrated information literacy programming. At CSUN Information Literacy strategies vary by department, but may include efforts based in Freshman Orientation/Seminar Courses, General Education Courses, Cornerstone and Capstone Classes in Each Discipline, or Information Competency Mastery Requirements. I also serve as the Information Literacy consultant to CSUN's Office of Undergraduate Studies to provide assistance with the assessment of student information literacy skills on the campus Undergraduate Upper Division Writing Proficiency Exam as of July 1, 2016.

Previous Positions

Department Chair, Research, Instruction and Outreach Services, Oviatt Library, July 1, 2006- July 2014

Served as the Department Chair of *Research, Instruction and Outreach Services July 1, 2006- July 2014*. As Department Chair duties included managing the Department of Research, Instruction and Outreach Services (25 librarians, 2 staff members), working on strategic planning, special projects and budgeting as a member of the Library's Administrative Executive Group, providing leadership for the library's reference and instructional services offerings, information literacy programming and outreach services, and working on future directions for the department and library in relation to public services and programming. Special projects included serving as a key project manager on the development of the new Oviatt Library Learning Commons, the development of the new Creative Media Studio (opened Fall 2014), and providing leadership for embedded librarianship projects and the development of other new approaches to delivering information literacy instruction.

Interim Associate Dean, Oviatt Library, California State University, Northridge July 2014-July 2015

Reported to the Dean of the Oviatt Library, and served as deputy to the Dean and assumed responsibility for the Library in the Dean's absence. Represented the Dean at campus and system-wide meetings, as required. Worked as part of the Library administrative team to plan Library services, facilitate operations, and resolve issues. Assisted with the Library's fund-raising, marketing and development activities.

Areas of responsibility and management over Access Services, which included the following service areas: Circulation Services (Guest Services), Interlibrary Loan, Reserve-Periodicals-Microform, Special Collections and Archives, the Teacher Curriculum Center, and Music & Media and works closely with instructional faculty, Library faculty, and staff to ensure that the needs of students are met. Focused on how the Library could meet the research and teaching needs of the University. Provided excellent customer service and leadership in planning for new services, and

for policy and procedural changes for existing services. Created special reports, as needed, including annual ACRL and CSU wide surveys about collections and services.

Special Projects as the Interim Associate Dean included: working on coordinating the Read to Lead programming 2014-2015 (committee co-chair and moderator); carrying out completion of 2014-2015 funded Library CQF projects including the implementation of new carrels in Music and Media, a refillable water bottle station and media wall in the Learning Commons. Responsible for the coordination and submission of all 2015-2016 CSUN Campus Quality Fee proposals and reports. Other projects include chairing the Search and Screen Committee for the Access Services and Assessment Analyst and working on marketing projects to assist with current programming needs and future development opportunities for the library.

**California Lutheran University, Pearson Library, Thousand Oaks, CA
Information Specialist, September 1998 - June 2001
Coordinating Manager of Library Web Development & Systems**

Provided research assistance at the reference desk in a highly electronic environment; made recommendations regarding information resources to be acquired or to which access needed to be provided. Coordinator for development and design of library and information systems and services web site, responsible for the creation of subject specific web resources and online tutorials in an effort to maintain the ISS web presence and increase user knowledge of library resources. Developed and taught sessions in the information literacy and professional development programs of ISS and conducted/ developed library education instruction (BI); served as liaison with the Center for Teaching and Technology; taught courses that emphasized information literacy; member of Information Literacy Task Force Committee.

Responsible for collection development and primary instructional support in the following areas: History, Business, Women's Studies, Economics, Political Science, Public Administration, Anthropology, Archaeology, Art/Art History, Drama, Music, Philosophy, and Religion. Served as the supervisor and coordinator for Reference Desk as well as Reference Desk Student employees (1999-2000). Served on assigned University committees (Career Center Advisory Board, Student Support Services Advisory Group). Coordinated bibliographic and information systems services through work on DRA system. Maintained Internet, applications software, library/administrative systems, and network services.

University of California Los Angeles, 1995-1998

Graduate Library Intern & Reference Desk Library Assistant,
Young Research Library September 1995 - June 1998

Intern, UCLA Career Center Library University of California, Los Angeles

Graduate Research Assistant, Department of History April 1997 - June 1998

Los Angeles County Museum of Art

Palevsky Library Assistant, Balch Art Research Library, Los Angeles County Museum of Art
June 1996 - May 1997

PUBLICATIONS

Monographs, Books, Edited Publications

** (In-progress) Co-authoring *Creating a Learning Commons: A Practical Guide for Librarians* with co-author Coleen Martin. Rowman and Littlefield Publishers, Inc. Expected date of book publication late 2017.

(Book) Lampert, Lynn. *Combating Student Plagiarism: An Academic Librarian's Guide*. Oxford: Chandos Publishing Limited. 2008.

(Book) Curzon, Susan and Lampert, Lynn, (Eds.). *Proven Strategies for Building an Information Literacy Program*. NY: Neal Schuman Publishers. 2007.

Book Chapters

** (Proposal Accepted and Manuscript Draft in Process) Lampert, Lynn D., Jarosz, Ellen and Meyers-Martin. "“Sex in the Library”: Promoting an Undergraduate Gender Studies Research Program in an Academic Library” to be submitted to (Ed.) Carol Smallwood for publication in *Gender Studies in the Library: Case Studies, Programming, Outreach*. McFarland Press. Expected Date of Publication Winter 2017.

(Book Chapter) Meyers-Martin, Coleen and Lampert, Lynn D. (2015) “If You Build It, Will They Come? Marketing a New Library Space” appearing in Eds. M. Wood and R. Lackie *Creative Library Promotion and Publicity: Best Practices*. NY: Neal Schuman Publishers.

(Book Chapter) Meyers-Martin, Coleen and Lampert, Lynn D. (2013) “Promoting Faculty Adoption of E-Learning Solutions and Library Services Through Streaming Videos,” in Eds. Harmon and Messina *E-Learning in Libraries: Best Practices* with Rowman & Littlefield/Scarecrow Press.

(Foreword) Lampert, Lynn D. (2012) “Foreword” in *Transforming Information Literacy Instruction Using Learner-Centered Teaching* by Joan Kaplowitz, NY: Neal Schuman Publishers pp. xi-xiii.

(Book Chapter) Lampert, L.D. (2008) “Student Academic Integrity” in (Eds.) Beth Lindsay & Christopher Hollister *Information Literacy Instructional Handbook* Chicago: Association of College and Research Libraries pp. 149-163.

(Book Chapter) Lampert, L.D. (2007) “Searching for Respect: Academic Librarians & Curriculum Development” in (2007) Curzon, Susan & Lampert, Lynn, (Eds.) *Proven Strategies for Building an Information Literacy Program*. NY: Neal Schuman Publishers.

(Book Chapter) Lampert, L.D. & Dabbour, K.S., (2007) “Librarian Perspectives on Teaching MetaSearch and Federated Search Technologies”, in Ed. C. Cox, *Federated Search Solution or Setback for Online Library Services*, Haworth Press 2007 pp. 253-278.

(Book Chapter) Lampert, Lynn. "‘Getting Psyched’ About Information Literacy: A Successful Faculty-Librarian Collaboration for Educational Psychology and Counseling" in (2005) edited by Susan Kraat, *Relationships between Teaching Faculty and Teaching Librarians: Do You Really Get More Flies with Honey?* New York: Haworth Press. ISBN 0-7890-2573-6.

Journal Articles

(Peer-Reviewed) (2013) Meyers-Martin, C and Lampert, L.D. "Mind the Gap: Academic Library Outreach and EOP," *Reference Services Review* 42(2).

(Peer Reviewed) (2007) Sommerville, M., Lampert, L., Schaefer, B., Dabbour, K. "Toward Large Scale Assessment of Information and Communication Technology Literacy: Implementation Considerations for the ETS ICT Literacy Instrument", *Reference Services Review* 35:1 2007. (Lead CSUN Author, wrote literature review, case study for CSUN, project director for ETS/ICT CSUN testing).

(Peer-Reviewed) (2007) Lampert, L.D. & Dabbour, K.S., "Librarian Perspectives on Teaching MetaSearch and Federated Search Technologies", *Internet Reference Services Quarterly* 12 1/2 (April 2007)

(Invited Article) Lampert, Lynn D. (2007) "Meet the Students": Bringing Your Library's Online Resources into Your Students 'Circle of Trust'", *The Readex Report: a Readex Quarterly Publication*, Spring 2007, Volume 2, Issue 2.

(Invited Paper) Lynn D. Lampert & Catherine Haras (2007) Building Campus Wide Information Literacy Programs a paper in (Ed. Brad Sietz) Proceedings of the 35th National LOEX Library Instruction Conference (Library Orientation Series 40): *Uncharted Waters: Tapping the Depths of Our Community to Enhance Learning*. Pages 15-18.

(Peer-Reviewed) Lampert, Lynn, D., Dabbour, Katherine and Solis, Jacqueline. (2006) "When it's All Greek: The Importance of Collaborative Information Literacy Outreach Programming to Greek Letter Student Organizations", *Research Strategies*, 20 (4) 2006.
Lead Author, responsible for research idea, literature review and case study.

(Article Invited) Lampert, L.D. (2006) "The New Literacies, Libraries, and Continuing Education", *Continuing Higher Education Review*, Vol. 70, September 2006, pp. 99-108.

(Article- Invited) Lampert, Lynn (2006) "The Instruction Librarian's Role in Discussing Issues of Academic Integrity," *LOEX Quarterly* 32(4): 8-9.

(Article-Invited) Lampert, Lynn, D. (February, 2006) "Where will they find history? The Challenges of Information Literacy Instruction", *Perspectives - a Journal of the American Historical Association*, Vol. 44, No.2, pp. 23-25.

(Peer Reviewed) Lampert, Lynn. D. (2005) "‘Getting Psyched’ About Information Literacy: A Successful Faculty-Librarian Collaboration for Educational Psychology and Counseling" *The*

Reference Librarian, Vol. 43, Nos. 89/90, pp. 5-23.

(Peer Reviewed) Lampert, Lynn. D. (2004) "Integrating Discipline-Based Anti-Plagiarism Instruction into the Information Literacy Curriculum", *Reference Services Review*, Volume 32, Number 4 (2004), pp. 331, 347-355.

Lampert, Lynn. D. (2003) (Feature Article, Invited) "Who's afraid of partnerships for information literacy initiatives? Working together to empower learners", *College and Research Libraries News*, April 2003 Vol. 64, No.4, p.246-248, 253, 255.

Lampert, Lynn. (Exercises) Authored Chapters 9 and 10 on Library Research, APA Style and Internet Research in *Fundamentals of Public Speaking Workbook, Communication Studies Workbook* Editor Kathryn Sorrells, Department of Communication Studies, California State University, Northridge.

Lynn Lampert and Deborah Moore. (2000). "Transitions with Technology: Information Specialists at California Lutheran University," *Information Outlook (The Special Library Association)*

Book Reviews

Lampert, L. (forthcoming review) "Trends in African studies", [ed.] by Jacob U. Gordon and Stephen Owoahene-Acheampong. Nova Science, CHOICE: Current Reviews for Academic Libraries expected Fall 2016.

Lampert, L. (Review) "Historical dictionary of Descartes and Cartesian philosophy", by Roger Ariew et al. 2nd ed. Rowman & Littlefield, 2015. CHOICE: Current Reviews for Academic Libraries February 2016 vol. 53 no. 06

Lampert, L. (Review) "*Geographies of the Holocaust.*" CHOICE: Current Reviews for Academic Libraries. Expected Spring 2015.

Lampert, L. (Review) "*The Declaration of Independence in Historical Context.*" CHOICE: Current Reviews for Academic Libraries. December 2014: vol 52 no 4.

Lampert, L. (Review) "*Early Medieval China: A Sourcebook.*" CHOICE: Current Reviews for Academic Libraries. September: vol. 52 no. 2, 2014.

Lampert, L. (Review) "The Current Digest of the Chinese Press." CHOICE: Current Reviews for Academic Libraries Dec. 2012: 631.

Lampert, Lynn (Review –Spring 2012) *The Cambridge Dictionary of Judaism and Jewish Culture* edited by Judith R. Baskin. *Choice: Current Reviews for Academic Libraries*

Lampert, Lynn (Review) *The Holocaust Sites of Europe: an historical guide.* I.B. Tauris, 2010. *Choice: Current Reviews for Academic Libraries* Reviewed in March 2011.

Lampert, Lynn (Review) Biographical dictionary of Chinese women: antiquity through

Sui, 1600 B.C.E.-618 C.E., *Choice: Current Reviews for Academic Libraries* Reviewed in December 2007.

Lampert, Lynn (Review) *The Oxford companion to world exploration*. Reviewed in December 2007. *Choice: Current Reviews for Academic Libraries*.

Lampert, Lynn. (Review – Internet Resource) “Life After the Holocaust.” *Choice: Current Reviews for Academic Libraries*, Jan2007

Lampert, Lynn. (Database Review) “America: History and Life”. *Choice: Current Reviews for Academic Libraries*, Sep 2006 Vol. 44 Issue 1, p84-84, 2/3p.

Lampert, Lynn. (Review) Questions and answers: intellectual foundations of Judaism. *Choice: Current Reviews for Academic Libraries*, Jun 2006, Vol. 43 Issue 9, p1843-1843.

Lampert, Lynn. (Review) “The James Madison papers”. *Choice: Current Reviews for Academic Libraries*, Jan 2006 Vol. 43 Issue 5, p836-836, 1/4p.

Lampert, Lynn. (Review) “Who's Who in China?” *Choice: Current Reviews for Academic Libraries*, September 2005.

Lampert, Lynn. (Review) “Anti-Semitism: a reference handbook.” *Choice: Current Reviews for Academic Libraries*, June 2005.

Lampert, Lynn. (Review) “The Encyclopedia of Angels.” *Choice: Current Reviews for Academic Libraries*, July 2004.

Lampert, Lynn. (Review) “The JPS Guide to Jewish Women: 600 B.C.E to 1900 C.E.,” *Choice: Current Reviews for Academic Libraries*, December 2003.

Lampert, Lynn. (Review) “Pan-African history: political figures from Africa and the Diaspora since 1787.” *Choice: Current Reviews for Academic Libraries*, December 2003.

Lampert, Lynn. (Review) “Key Contemporary concepts: from abjection to Zeno’s paradox,” *Choice: Current Reviews for Academic Libraries* October 2003.

Lampert, Lynn. (Review) “The Encyclopedia of Chinese Philosophy,” *Choice: Current Reviews for Academic Libraries*, July 2003.

Lampert, Lynn. (Review) “American Social Leaders and Activists,” *Choice: Current Reviews for Academic Libraries*, March 2003.

Lampert, Lynn. (Review) “Notebook for contemporary Continental Philosophy,” *CHOICE: Current Reviews for Academic Libraries* Dec. 2002 Vol. 40 no. 04.

Lampert, Lynn. (Extended Review Article/peer reviewed) "Usability Testing for Library Web Sites: A

Hands-On Guide and Don't Make Me Think: A Common Sense Approach to Web Usability" *portal: Libraries and the Academy*, 2.3, July 2002.

Lampert, Lynn. (Review) "The A to Z of Buddhism." *CHOICE: Current Reviews for Academic Libraries* Jan 2002 v39 i5 p.852 (1).

Lampert, Lynn. (Review) "Encyclopedia of Computers and Computer History." *CHOICE: Current Reviews for Academic Libraries* Nov 2001 v39, i3 p.485.

Lampert, Lynn. (Review) "Dictionary of World Philosophy." *CHOICE: Current Reviews for Academic Libraries* Sept 2001 v39, i1 p.86 (1).

Lampert, Lynn. (Review) "The Holocaust and World War II Almanac" *CHOICE: Current Reviews for Academic Libraries* (Spring, 2001)

Lampert, Lynn. (Review, Peer Reviewed Journal). "Online Retrieval: A Dialogue of Theory and Practice,"(book review) *JASIS*, (October, 2000).

Lampert, Lynn. (Review). "History of Zionism: A Handbook and Dictionary," *CHOICE: Current Reviews for Academic Libraries* Feb 2001 v38 i6 p. 1054(1).

Lampert, Lynn. (Review). "An Encyclopedia of American Synagogue Ritual" *CHOICE: Current Reviews for Academic Libraries* (Fall, 2001).

Lampert, Lynn. (Review). "The Holocaust: Memories, Research and Reference," *Social Responsibilities Round Table Newsletter* (Summer, 2000).

Lampert, Lynn. (Review). "The German Jewish Dialogue: An Anthology of Literary Texts, 1749-1993 (Oxford World's Classics)," *Association of Jewish Libraries Newsletter* (Autumn, 2000).

Lampert, Lynn. (Review). "Viennese Types [Wiener Typen] Photographs c.1910 by Dr. Emil Mayer, *Association of Jewish Libraries Newsletter* (Autumn, 2000).

Lampert, Lynn. (Review). "The Holocaust in Romania," *Association of Jewish Libraries Newsletter*, (Autumn, 2000).

Lampert, Lynn. (Review). "The Grove Dictionary of Art, From David to Ingres: Early 19th Century French Artists" *CHOICE: Current Reviews for Academic Libraries* (Autumn, 2000).

Selected National Presentations Workshop/Webcasts/Consultant Work

(Invited Workshop Co-presenter) October 26, 2014. "Let's Give Them Something to Tweet About: Marketing Strategies for Libraries" presented and developed with Coleen Martin, Internet Librarian 2014 Conference, Monterey, CA.

(Invited Speaker/Institute Mentor) October 16, 2014. "It Takes a Village: Creating a Culture to Support Critical Thinking in the Digital Age" 2nd Annual WASC Institute on Critical Thinking and Information Literacy, Anaheim, CA, Western Association of Schools and Colleges.

(Poster Session – co-contributor) Marcia Henry, Anna Fidgeon and Lynn D. Lampert. "Campus Grants Introduce New Information Resources: Engagement Opportunities for Students, campus services, and the Library." 2014 Annual Meeting of the Medical Library Association, Boston, MA,

(Invited Speaker) "Keeping Up with the Competencies: Thinking About the Function and Impact of Information Literacy and other Core Student Learning Skills" at Sig-2 California Academic And Research Libraries (Carl): Information Literacy Is Core: From Building Assessment Capacity To Accreditation Program at the 2014 WASC Academic Resource Conference (ARC), Los Angeles, California April 23, 2014.

(Invited Speaker/National Webinar) Developed and led the webinar "Literacy is Fundamental: Leveraging Critical Reading to Improve Student Writing" (sponsored by Turnitin.com) on February 13, 2014.

(Mentor/Invited Speaker) "It Takes a Village: Creating a Culture to Support Critical Thinking in the Digital Age" 2nd Annual WASC Institute on Critical Thinking and Information Literacy, Anaheim, CA, Western Association of Schools and Colleges. Presented October 2013.

(Invited Speaker/National Webinar) "Finding the Needle in the Haystack: Informational Fluency and Digital Literacies" a live webinar sponsored by Turnitin.com, September 19, 2013.

(Invited Speaker/National Webinar) "Responding to Plagiarism: Lesson Plans and Strategies" for National Plagiarism Awareness Week a live webinar sponsored by Turnitin.com delivered on April 24, 2013.

(Invited Speaker) "Primary Sources: Working with Academic Librarians and Academic Libraries in the Digital Age", a talk delivered on January 14, 2013 for SAGE for its sales team training in Pasadena, California.

(Mentor/Invited Speaker) October 2012. "It Takes a Village: Creating a Culture to Support Critical Thinking in the Digital Age" WASC Institute on Critical Thinking and Information Literacy, Anaheim, CA, Western Association of Schools and Colleges.

(Invited Speaker –June 2012) - AASL/ACRL Interdivisional Committee on Information Literacy program "Preparing College-Ready 21st Century Citizens with Integrated Information/Media Literacy Programs in Education" at the 2012 American Library Association (ALA) Conference in Anaheim.

(Co-presenter with C. Martin and S. Eng-Ziskin) June 2012. "Exploring the Unmapped Information Literacy Terrain: Planning transitions and Programming for Future Reference, Outreach and Instructional Services," LOEX of the West 2012, Burbank, CA.

(Speaker/Course Instructor and Developer, 2011- present) "Creating a 'Social Life' for Information

Literacy Instruction in Libraries." a three-week online Moodle driven course (Oct 31-Nov 18, 2011) that was developed for the Association of College and Research Libraries.

(Invited Conference Speaker) "Can You Hear Us Now: Building Relationships Between Academic and School Libraries," California School Library Association Annual Conference CSLA/CLA, Pasadena, CA. November 2011.

(Speaker/Online Workshop Presenter) ACRL Webcasts (Delivered 15 times since 2006 - present). "The Role of the Librarian in Combating Student Plagiarism" - an online e-learning session developed for Association of College & Research Libraries.

(Speaker) October 2009. "Reaching Outside K-16 Classrooms: The Management and Assessment of Library Outreach Services (Co-presenter with K. Dabbour and C. Martin, California Library Association Annual Conference (CLA), Pasadena, CA

(Speaker w/ D. Helfer, L. Hansen and D. Skaggs) Downloading Library 2.0 Creating Innovations in Public Services through Podcasting Internet Librarian, Monterey California October 2007

(Speaker) Building Campus-Wide Information Literacy Programs, LOEX 2007, May 3-5 San Diego, CA.

(Invited Speaker) "Techniques for Combating Student Plagiarism" at the University of Northern Iowa from April 5-7, 2007, Cedar Falls Iowa.

(Invited Speaker) "The Relevance & Reality of Integrating Federated Searching Tools into Information Literacy Instruction & Reference Services" presented at the 2006 Annual Meeting of the American Society for Information Science and Technology (ASIS&T) on November 8, 2006 in Austin, Texas.

(Pre-conference workshop solo speaker) Invited to create and lead "Combating the Culture of Copy: Information Literacy Interventions for Plagiarism" (4.5 hour program) midwinter meeting of the American Library Association in San Antonio Texas, Jan 20, 2006.

(Speaker) "The New Literacies: A Challenge for Continuing Education in a Global Information Society" – The Essentials Track of the University of Continuing Education Association Annual Conference, April 12, 2006.

(Speaker) Knowledge Management Master's Program: California State University Hawaii International Conference on System Sciences, January 3, 2006, Kauai, HI.

(Invited Co-Speaker/Paper) Library and Information Technology Association (LITA) October 2005 (San Jose, CA)"Falling Down the Portal: Undergraduate Adventures in Federated MetaSearch Technology at California State University Northridge".

(Invited Speaker) American Library Association's x RUSA/IS Annual program. "Where will they find history? The challenges of information literacy instruction and primary resource research strategies for undergraduates of the electronic age." June 26, 2005.

(Speaker) "Realities of Virtual Reference," Panel Presentation, (Co-Presenter), *Internet Librarian 2004: The Internet Conference and Exhibition for Librarians and Information Managers*, Monterey, CA, Wednesday, November 17, 2004.

(Invited Paper/Speaker) "Are we catching them while we can? Examining the need to integrate anti-plagiarism tactics deeper into information literacy instruction", LOEX (Library Orientation Exchange) of the West 2004 conference, June 2004, Boise, Idaho.

(Speaker) "Information Literacy: Or Competencies We Learn In Order to Avoid Becoming Information Roadkill." with Elisabeth Leonard of Wake Forest University, *Internet Librarian - The Internet Conference and Exhibition for Librarians and Information Managers 2003*, Monterey, CA November 4, 2003.

(Poster Session) "Critical Thinking About the Politics of Information: Information Literacy Instruction for Undergraduate Journalism Students" LIRT (Library Instruction Round Table) Conference Program American Library Association Annual Toronto June 23, 2003.

(Poster Session) "Distance Learning Using Ask a Librarian Chat reference service- technology issues for database choices," co presented with Marcia Henry, American Library Association Annual Toronto June 23, 2003

(Poster Session/Co-Presenter) "Mirror, Mirror on the Wall Do We Have the Best Information Literacy Program of them All? Presented at the Association of College and Research Libraries National Conference in Charlotte, NC. April 2003.

(Contributor) "Future Step in Counselor Education: Information Competence" A presentation for the American Counselor Educators and Supervisors National Conference Park City, Utah Oct. 17, 2002 with presenters Rie Rogers Mitchell, Ph.D., ABPP, Merrill Simon, Ph.D., and Greg Jackson.

(Speaker) "Partnering for Information Literacy" at *Internet Librarian 2002*, November 5, Palm Springs CA.

(Invited Speaker) "From the Classroom to the Cubicle: Information Literacy in the Workplace", speaker at the Special Libraries Association Annual Meeting 2002, Los Angeles, CA June 12, 2002.

(Speaker) "Thinking About the Issues Involved in Virtual Reference Settings", Speaker *Internet Librarian Conference*, Pasadena, CA, November 7, 2001.

(Poster Session) "Leading the Path across the Digital Divide: The Librarian's Strategy for Supporting Campus Web Development Competencies", Poster Session presented at ALA National Conference, San Francisco, CA June, 2001.

(Poster Session) "Leading the Path across the Digital Divide: The Librarian's Strategy for Supporting Campus Web Development", presented at ACRL X National Conference, Denver, Colorado March 15, 2001.

(Poster Session) "From Academic Librarian to Information Specialist: The View from California Lutheran University," Poster Session with Deborah Moore, American Library Association Annual Conference, New Orleans, summer, 1999.

Selected Presentations at State/Regional/ Local Associations & Conferences **State/Regional/Local Presentations**

(Invited Speaker) Future Ready! Librarians in the Academic Arena: UCLA & CSUN presented at the University of California, Los Angeles Young Research Library for LAUC on April 20, 2012.

(Co-presenter) Lynn Lampert, Marcia Henry, Mary Woodley, Rashawn Green and Anne Kellenberger "Helping Students Ethically Integrate Source Materials into Their Research Canvas -- a Collaborative Discussion." Delivered at the 2012 CSUN Faculty Retreat.

(Speaker) "Can You Hear Us Now: Building Relationships between Academic and School Libraries" presented with Coleen Martin at the joint California Library Association and California School Library Association Meeting on Nov 12, 2011 in Pasadena, CA.

(Invited Speaker) "What Do Our High School Students Need to Know for College? Remarks on Information Literacy Skills Needed for College." Southern Regional Meeting of the California Association of Independent Schools delivered at Campbell Hall, North Hollywood, CA.

(Invited Speaker) October 31, 2009 – Reaching Outside K-16 Classrooms: The Management and Assessment of Library Outreach Services – presented with K. Dabbour and C. Martin at the 111th California Library Association Annual Conference in Pasadena California.

(Poster Presentation) Beyond the Shelves: Faculty Librarian Collaboration w/ S. Eng-Ziskin and L. Hansen, WASC Academic Resource Conference April 16, 2009 Hollywood California.

(Invited Speaker) January 11, 2007 –How e-books and Electronic Resources Promote Student-Centered Learning: The CSUN Perspective a talk delivered at "Electronic Books & the Curriculum" California Lutheran University – Thousand Oaks, CA.

(Invited Guest Speaker/ Workshop Leader) Curricular Integration Tactics: Getting the Most Out of the Academic Librarian Liaison Relationship, California State University Los Angeles Library, presented on June 2, 2006.

(Keynote Speaker) "Fear and Loathing of Implementation: Examining the Instructional Issues Surrounding the Rise of Federated Searching" May 12th, 2006 at The California Clearinghouse on Library Instruction 2006 Spring Workshop, Menlo College, CA.

(Speaker/Preconference) "Outside the Box Outreach" delivered at the California Academic Research Libraries Annual Conference on April 21 2006 (Asilomar, CA).

(Invited Speaker/Moderator) "The Myth, the Magic, the reality of Federated

Searching: Implications for Reference and Instruction", December 9 2005 presented at the California Academic Research Libraries Mini Conference.

(Poster Session) "What's ETS got to do with it? Building an Assessment Instrument to Measure Information Literacy, CARL Conference, Pasadena, CA, April 2004.

(Panel Speaker) "Moving from Traditional BI to an Integrated Information Literacy Program" Southern California Instruction Librarians (SCIL), Long Beach, June 2003.

(Speaker) "This is not your Mother's BI: Information Literacy at California State University Northridge", presentation delivered to UCLA IS Information Literacy Course, May 13, 2003.

(Speaker) "Educational Psychology and Counseling Workshop on Information Literacy in the CSU", a presentation given at CSUN on March 8th 2003 with Dr. Rie Rogers Mitchell, Dr. Greg Jackson, Dr. Merrill Simon.

(Speaker)"Marketing/Teaching Information Literacy for Special Populations" a presentation delivered at the sCIL Open House, January 17 2003, CSU Fullerton.

(Poster Session)"Ask A Librarian: Chat Reference Service at CSU Northridge " with Katherine Dabbour and Marcia Henry at the California Academic Research Libraries Conference, Pacific Grove, California, May 2002.

(Speaker) "Designing Assignments that Promote Information Competence", February 14, 2002, sponsored by The Center for Excellence in Learning and Teaching at California State University, Northridge.

(Speaker) "Using Wireless Technology Tools in Effective Library Instructional Sessions: Focus on SmartBoard and Elmo Projection Systems", sCIL Open House, January 5, 2001.

(Poster Session) "Solving for Generation X and Beyond - Outreach + Technology + Librarians: California Lutheran University's Equation for the Promotion of Information Literacies", with Cynthia Boeriu presented at *New Technologies, New Literacies The Pacific Bell/UCLA Summit*, Saturday, October 21, 2000 UCLA Campus.

(Poster Session) "Retooling and Rethinking- A Strategy for Supporting Faculty use of Web Technologies", Poster Session with Jeffrey Williams presented at the California Academic Research Libraries Conference, Long Beach, California, Oct. 7, 2000.

(Moderator) "Webmastery" Roundtable Discussion Moderator, at the California Academic Research Libraries Conference, Long Beach, California, October 7, 2000.

(Invited Speaker) "Using Technology to Connect with Students: A Think Tank on ERes and Microsoft PowerPoint -An Outreach Workshop" presented to St. John's Seminary Faculty on August 25, 2000.

(Invited Speaker) "The Changing Face of Library and Information Science," (Panel Discussion

Speaker LACASIS: The Los Angeles Chapter of the American Society for Information Science - University of California, Los Angeles -winter 2000.

(Invited Speaker) Keynote Address - "Bridging the Distance in Higher Education: Technology and Seminars," Faculty In-Service Program, winter 2000 St. John's Seminary College, Camarillo, CA.

(Poster Session) "From Academic Librarian to Information Specialist: The View from California Lutheran University," with Deborah Moore, American Library Association Annual Conference, New Orleans, Summer, 1999.

TEACHING EXPERIENCE

(Outside Library)

Lead Faculty Curriculum Developer (2010-2011), Tseng College of Extended Learning, Post-Baccalaureate Program on Literacies (Launch Date 2012)

Faculty Instructor, Tseng College of Extended Learning, KM Master's Program (2004-present)

KM 630: Information Needs and Education for Knowledge Managers (Graduate Level Course) May 24- July 19 2006.

Faculty/Instructor, (Tseng College of Extended Learning, CSU Northridge) Los Angeles County Academy Program: Staff Leadership: Analytical Tools and Techniques. 2002-2008 for course "Online Research Techniques".

Instructor/Part-Time Lecturer for Department of Multimedia, California Lutheran University, Summer 2000 – Summer 2001

Courses taught included Educational Technology 509 a multimedia research bedrock course on use of HTML, JavaScript, Macromedia's Dreamweaver, Fireworks, Flash, and Adobe Photoshop. Consultant/Instructor for Saint John's Seminary, Camarillo, CA. June 2001

Developed a one-week intensive course for seminary faculty introduction to Blackboard, Web Design, and curriculum development.

Editorial Work/Advisory Boards

Editorial Board Member (founding member) and Senior Manuscript Review Editor for the peer-reviewed journal, *Communications in Information Literacy* since 2007.

Manuscript review editor for Neal Schuman publications since 2007.

Manuscript review editor for Bedford St. Martins, Press (2011-present)

Manuscript review editor for Rowman Littlefield/Scarecrow (Education Division), 2012-present.

Advisory Board Member, SAGE Publications, Thousand Oaks, CA (2012-2014)

Invited manuscript review editor for *Journal of Religious and Theological Information*
August 2009.

Grants and Grant Reviewer

(Grant -co-author) NIH/NLM Grant "*Women's Health Resources and Gender Research Differences: Outreach at California State University Northridge*" 2013 (Jt. Authors w/ Marcia Henry and Anna Fidgeon and Mark Stover, Principal Investigator [funded 50,000.00])

(CQF Grant 2013-2014/CSUN Internal Grant Co-Author) "Digital Creative Commons" awarded by students to fund the construction of the new Creative Media Studio in the Oviatt Library Learning Commons (assisted by Co-Author Sarah Sayeed, Learning Commons Support Assistant) (funded \$113,800).

(CQF Grant 2013-2014/CSUN Internal Grant Co-Author) "E-Reader and Research Assistance iPads" awarded by students to fund the purchase of iPads and research related Apps for circulation to students in the Oviatt Library Learning Commons and beyond (funded \$9500).

(Reader and Reviewer August 2012) US Department of Education Office of Elementary Education Grant "Improving Literacy through School Libraries."

(Reader and Reviewer March 2010) US Department of Education Office of Elementary Education Grant "Improving Literacy through School Libraries."

External Service

American Library Association, Member 1997-present

Association of College & Research Libraries (ACRL) Member 1997-present

ACRL/IFLA Information Literacy Working Group for IFLA 2016 – Fall 2105-present

ACRL 2015 Conference Panels Selection Committee (2014-2016)

ACRL Excellence in Academic Libraries Awards Committee Member (2011-2012)

ACRL Instruction Section

ACRL Annual Program Planning Committee (2008)

ACRL Program Panel Review Committee (2008-2009)

ACRL Communications Committee Chair (2006-2007)

Awards Committee Chair (2005-2006), Member (2003-2006)

ACRL Conference Program Planning, Committee Member, (2005-2006)

Education Behavioral Social Sciences Section, Member 1997-present

Higher Education Committee, Member 1997-2005

Co-chair 2004-2006, Member 2002-2004

Distance Learning Section, Member 2001-2006
Research Committee Chair 2002-2004, Member 2001-2002

Library Leadership and Management Association (LLAMA) – Member, 2013-present

New Members Round Table

Shirley Olfoson Memorial Award Committee
Member 2001-2002
Booth Committee for ALA Conference, 1998-1999
Cognote Reporter, 1998-1999
Scholarship Bash Committee Chicago, 1998-2000

CARL California Academic Research Libraries, Member 1998-present
Executive Board Member, 2005-2007
CSU Director at Large, 2005-2007
Secretary, 2004-2005
Southern California Instruction Librarians Interest Group
Treasurer/Registrar, 2004-2006
Immersion Planning Committee 2004

CARLDIG- California Academic Reference Librarians Discussion Group
Chair, 2001-2003;
Member 2001-present.

UCLA Graduate School of Library and Information Alumni, Member 1998-present
Association President, (2002-2003) Director at Large (2001, 2003-2005)
Mentor for Graduate Students (2001-present)
Master's Degree Portfolio Reviewer (2002- present) Member 1998-Present

Internal Service

Oviatt Library Service

Bullough Endowment Committee (2013-present)
Interim Associate Dean, Oviatt Library (July 2014-July 2015)
Department Chair, Research Instruction and Outreach Services (2006-June 2014)
Learning Commons Renovations, Project Management Leadership Role (2012-July 2015)
Electronic Library Committee (ELCOM)
Member 2001-2007; July 2004- 2007, (Chair),
Reference and Instruction Steering Committee (2010-present) Library Instruction Committee (Chair
2005-09, Member 2003-2014)
Metalib Implementation Committee (2003-2005)
Research and Grants Committee, (2003-2004)
Document Delivery Committee (2001-2003)

Bibliographers Committee (2001-2014)
Elections Committee (2012-2013)

Oviatt Library Search and Screen Committee Service

Access Services & Assessment Analyst Search & Screen Committee, Committee Chair (July 2014-present)
Director of Library Technology Search and Screen (2012-2013)
Learning Commons Support Assistant Search & Screen (2012)
RIOS Department Secretary Search & Screen (2008, 2009, 2011)
First Year Experience Librarian (Spring 2006) Chair of Committee
Associate Dean Search Screen Committee (Spring/Summer 2005)
Outreach Librarian, Search and Screen Committee Member (Fall 2003)
Part-Time Web Developer Position (Summer 2004)

University Service at California State University Northridge (selected)

Information Literacy Consultant for CSUN's Undergraduate Writing Proficiency Exam
Associate Deans Committee (July 2014-July 2015)
Read to Lead Planning Group (July 2014- July 2015)
Bullough Endowment Committee (July 2012-present)
SDS Supervisors Committee, Committee Chair (July 2014- July 2015)
Reading Matters Committee -a Learning Habits Project (Member Fall 2013-July 2014)
Undergraduate Research Working Group (Spring 2014- July 2015)
Council of Chairs (Spring 2007-2012)
Educational Policies Committee (2002-2010)
General Education Recertification Committee (2006-2010)
General Education Revision Task Force (2003 -2005)
General Education Student Learning Outcomes Committee (2005) Provost Advisory Committee on Academic Technology (2006- present) Aftermath Committee 9/11 (2001-2002)
CSUN Academic Technology Committee Provost Subcommittee (2002)

System Wide Service at California State University

CSU Merlot ICT Editorial Board Member (2015-present)
CSU Libraries' Information Literacy Strategic Planning Committee, appointed by Council of Library Directors (2005-2014)
CSU Subcommittee on Education Testing Service ICT Literacy Assessment, Member (2003-2007)

Awards/Recognition

Recipient of the 2014 Jolene Koester Team Award in recognition of work on the Oviatt Library Transformation Team (Learning Commons) at California State University Northridge.

Awarded a Digital Learning Object Grant Award for "E-Text Study Skills Awareness" with Mira Pak, CSUN 2012

Named a CSU Library Star in *libraries@calstate* newsletter 2008.

Awarded a 1996-97 UCLA Library Staff Student Incentive Award for high performance as a reference desk assistant at the Young Research Library.

Awarded the 1996-1997 Dr. May K. Simon Scholarship by the Association of Jewish Libraries.

Awarded a H.W. Wilson Scholarship for the 1995-96 academic year by the UCLA Department of Library and Information Science Admissions Awards Committee for academic excellence.

Awarded the 1995 Reference Service Press Fellowship by the California Library Association and Reference Service Press for future potential as a reference librarian.

Named the recipient of the 1994 A. Russell Buchanan Alumni Award by the UCSB Alumni Association and UCLA History Faculty as the outstanding graduating senior in the History major.

Awarded distinction in the Major (history) and highest honors upon graduation in June 1994.

Recipient of a 1994 UCSB Foundation Research Grant for Honors Research & Creative Projects for Senior Honors Thesis.

Recognized with a College of Letters and Science Honors Program Academic Excellence Award upon completion of the Honors Program in June of 1994.

University of California Regents Scholar (Sept. 1990- June 1994). A 4-year appointment, awarded by the University of California, Board of Regents.

Community Service

Encino Charter Elementary School (ETEAM – Advisory Board Member; Grants Team Member)
Temple Judea Library Board (2010-present), Tarzana, California
Temple Judea Early Childhood Center Parent Association, Member 2010-present